

# Terms and conditions of the "0 to 100" promo event

## 1. Promo event

The organizer of the event is ČEZ, a. s., with its registered office in Prague 4 – Michle, Duhová 2/1444, Postal Code 140 53, Company ID No: 45274649, registered in the Commercial Register kept by the Municipal Court in Prague, file ref. B 1581 (hereinafter the "Provider").

These Terms and Conditions (hereinafter the "Terms and Conditions") of this promo event set out the rules for obtaining a discount on recharging at the futurego network of charging stations as part of the "0 to 100" promo event.

## 2. Promo event duration

This promo event runs from 1/10/2024 to 30/06/2025.

## 3. Subject-matter and Terms and Conditions of the promotion

The subject-matter of this promotion is the provision of a discount of CZK 2 including VAT per kWh for charging at futurego's own charging stations from connectors with a specified maximum power > 150 kW (i.e. ⚡⚡⚡⚡).

The discount will be applied automatically to all futurego customers using the Standard and Premium tariffs who also meet the other Terms and Conditions of this promo event (hereinafter "Customer") during the promotion period.

ČEZ, a. s. reserves the right to offer participation in the promotion to other customers at its discretion. The promotion does not apply to Customers with individual price quotes.

The promotion is announced via the website [www.futurego.cz](http://www.futurego.cz), in the futurego mobile app and also individually to futurego Customers. Participation in the promotion is voluntary and the Customer is under no obligation to take advantage of it. The Provider will automatically provide the benefits of the promotion to all Customers who meet the Terms and Conditions. In case the Customer is not interested in the promotion, they can inform the Provider of this fact in the Complaints section below.

## 4. Complaints

Customers may submit any complaints related to the promotion primarily by electronic means to the e-mail address [info@futurego.cz](mailto:info@futurego.cz) or by mail to the address of the ČEZ, a. s. headquarters: Prague 4 – Michle, Duhová 2/1444, Postal Code 140 53, with the mark "futurego" (hereinafter also "Complaints") or in any other manner specified in the contract.

In order to speed up the assessment of the Complaint, please provide the name and surname of the Customer, contact details (e.g. e-mail address or phone number) and a description of the reasons for the Complaint.

The Customer will be informed of the result of the assessment of the Complaint and the manner of its settlement by the Provider without delay, no later than within 30 days by e-mail or in writing by post.

## 5. Final provisions

These Terms and Conditions are available at [Price list, contracts and OPD | futurego](#).

Unless the context clearly indicates otherwise, capitalized terms used in the Terms and Conditions shall have the meaning ascribed to them by the Terms and Conditions of the Recharging Service available at: [obchodni-podminky-sluzby-dobieni-platne-od-1.1.2023 reg. pdf \(futurego.cz\)](#) (hereinafter the "TCR").

In cases not covered by these Terms and Conditions, the provisions of the relevant contract and TCR shall apply.

The Provider reserves the right to cancel this promo event at any time, even without giving any reason.

The Provider reserves the right to unilaterally update or supplement these Terms and Conditions at any time.

Information about the cancellation/cancellation of a promo event or a change/update to the Terms and Conditions will be notified via the Website and App at least three days prior to the early termination or change/update.

In the event of a change in the Terms and Conditions, the Provider shall provide Customers with a consolidated version of the Terms and Conditions through publication on the website [www.futurego.cz](http://www.futurego.cz).